



Snow & Ice Preparedness Checklist

For WWVUD Utility Customers - Prepared customers help protect the water system for everyone. Stay safe and warm!

Preparing ahead helps protect your home, prevent water damage, and keep water service running during winter weather.

BEFORE THE STORM

- Insulate exposed pipes in basements, crawl spaces, garages, and outside walls
- Disconnect garden hoses and cover outdoor faucets
- Know where your main water shutoff valve is located
- Fix dripping faucets and small leaks
- Set thermostat to at least 55°F, even if you're away
- Stock bottled water for drinking and basic needs
- Check that you have the utility's emergency contact information

DURING THE STORM

- Let faucets drip slowly if temperatures drop below freezing
- Open cabinet doors under sinks to allow warm air to circulate
- Avoid using space heaters near water or plumbing
- Watch for signs of frozen pipes (no water flow, frost on pipes)
- If a pipe bursts, shut off water immediately and call a plumber

AFTER THE STORM

- Check for leaks once temperatures rise
- Inspect crawl spaces, basements, and outdoor faucets
- Report suspected leaks or water main issues to the utility
- Slowly restore water use if pipes were frozen
- Clear snow and ice away from water meters and meter boxes



IMPORTANT REMINDERS

- Never pour hot water on frozen pipes—it can cause them to burst
- If you plan to be away, have someone check your home regularly
- Follow boil water notices or service alerts if issued by your utility