



## Snow & Ice Preparedness Checklist

**For WWVUD Utility Customers** - Prepared customers help protect the water system for everyone. Stay safe and warm!

Preparing ahead helps protect your home, prevent water damage, and keep water service running during winter weather.

### ✓ BEFORE THE STORM

- ☐ Insulate exposed pipes in basements, crawl spaces, garages, and outside walls
- ☐ Disconnect garden hoses and cover outdoor faucets
- ☐ Know where your main water shutoff valve is located
- ☐ Fix dripping faucets and small leaks
- ☐ Set thermostat to at least 55°F, even if you're away
- ☐ Stock bottled water for drinking and basic needs
- ☐ Check that you have the utility's emergency contact information

### 🔥 DURING THE STORM

- ☐ Let faucets drip slowly if temperatures drop below freezing
- ☐ Open cabinet doors under sinks to allow warm air to circulate
- ☐ Avoid using space heaters near water or plumbing
- ☐ Watch for signs of frozen pipes (no water flow, frost on pipes)
- ☐ If a pipe bursts, shut off water immediately and call a plumber

### 🔧 AFTER THE STORM

- ☐ Check for leaks once temperatures rise
- ☐ Inspect crawl spaces, basements, and outdoor faucets
- ☐ Report suspected leaks or water main issues to the utility
- ☐ Slowly restore water use if pipes were frozen
- ☐ Clear snow and ice away from water meters and meter boxes

### 💧 IMPORTANT REMINDERS

- Never pour hot water on frozen pipes—it can cause them to burst
- If you plan to be away, have someone check your home regularly
- Follow boil water notices or service alerts if issued by your utility